Select   ?

Change Panel Codes

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Overview

Master Codes (also called security codes) are used by security systems for a variety of reasons:

- Add or delete users
- Modify authority levels or attributes

On most systems, codes can be managed by entering one of the following sequences on the keypad. If you do not see your system below please refer to your system manual.

Unsure which system is yours?

1. While logged into MyADT, click on the blue Overview tab located on the left side of the top menu.
2. On the Overview page, to the right of the Bill & Payment Summary section you will find "System Information".
3. The name of your system will be shown (e.g., Safewatch Pro 3000).

Change Master Code

Ademco Lynx: **Additional Functions**

[Current master number] + [CODE] + [0] + [2] + [new master code] + [new master code] again

The master code must be four digits long.

Ademco Vista 20P: **Additional Functions**

[Current master code] + [8] + [0] + [2] + [new master code] + [new master code] again

The master code must be four digits long.

BHS 3000C and BHS 4000A: Additional Functions

The master code can be changed by a technician.

DSC Impassa: **Additional Functions**

[*] + [5] + [current master code] + [4] + [0] + [new master code] + [#]

The master code must be four or six digits long.

DSC 1555: **Additional Functions**

[*] + [5] + [current master code] + [4] + [0] + [new master code]

The master code must be four digits long.

ITI Concord Express: **Additional Functions**

1. Enter the programming menu by pressing [9] + [master code].
2. Press [8] until the touchpad displays "USER CODES," then press [#].
3. Press [8] until the touchpad displays the System Master code, then press [#].
4. Enter the new [master code] and press [#].
5. Press [8]. "DIRECT BYPASSING" (or "BYPASS") appears.
6. Press [1] + [2] to turn the option off for this user code, or press [2] + [#] to turn the option on for this user code.
7. Press [8]. "SYSTEM TESTS" (or "TESTS") appears.
8. Press [1] + [#] to turn the option off for this user code, or press [2] + [#] to turn the option on for this user code.
9. Press [*] + [8] to move to next user code, or [*] + [4] + [#] to exit the programming menus.

Safewatch Pro 3000 and 3000 EN: **Additional functions**

[Current master code] + [8] + [0] + [2] + [new master code] + [new master code] again

The master code must be four digits long.

Safewatch QuickConnect Plus: <u>Additional Functions</u>

[Current master number] + [CODE] + [0] + [2] + [new master code] + [new master code] again

The master code must be four digits long.

Simon XT: <u>Additional Functions</u>

1. Enter the System Programming menu.
2. Scroll up/down to Access Code, then press [ENTER].
3. Scroll up/down to Master Code, then press [ENTER].
4. The current value of the code now flashes. Enter the [new master code], then press [ENTER].

TSSC: <u>Additional Functions</u>

[Current master code] + [8] + [0] + [1] + [new master code] + [new master code] again

Change Panel Codes

User authority levels and user attributes are additional characteristics of a user which define their access level. Authority levels and attributes can only be programmed by the master user.

Ademco Lynx: Up to 6 additional users may be assigned access to your system, however they can only be programmed by the Master user.

Note: User numbers must be two digits long and user codes must be four digits long.

Add a user:	Master code + [CODE] + user number + new user's code
Delete a user:	Master code + [CODE] + user number. Wait 3 seconds for the code to be deleted.
Predefined user numbers:	Installer: 01 Master: 02 Babysitter: 07 Duress: 08
Note about predefined users:	Predefined user numbers cannot be changed.

For a detailed explanation of predefined user codes, refer to the <u>Ademco Lynx System Manual</u>.

Ademco Vista 20SE/20HWSE: Up to 16 additional users can be assigned access to your system, however only be programmed by the System or Partition master.

Note: User numbers must be two digits long and user codes must be four digits long.

Add a user:	Master code + [8] + new user number + new user's code
Delete a user:	Master code + [8] + user number. Wait 3 seconds for the code to be deleted.
Predefined user numbers:	Babysitter: 15 Duress: 16 Quick Arming: #

For a detailed explanation of attributes, refer to the <u>Ademco Vista 20SE/20HWSE System Manual</u>.

Ademco Vista 20P/20PSIA: Up to 47 additional users can be assigned access to your system, however only be programmed by the System or Partition master. User numbers must be two digits long and user codes must be four digits long.

Add a user:	System/Partition master code + [8] + new user number + new user code
Delete a user:	System/Partition master code + [8] + user number + [#] + [0]
Modify user authority level:	System/Partition master code + [8] + user number + [#] + [1] + authority level code
User authority level code:	Standard user: 0 Arm only: 01 Guest: 02 Duress: 03 Partition master: 04

For a detailed explanation of attributes, refer to the <u>Ademco Vista 20P System Manual</u>.

BHS 3000 and BHS 4000: Up to 91 additional users can be assigned user codes, however they can only be programmed by the Master user. User numbers must be two digits long and user codes must be four digits long.

Add a user standard keypad:	[OPTIONS] + [3] + [security code] + new user number + new user's code + [ON]
Add a user premium keypad:	[ON] + [security code] + new user number + new user's code + [ON]
Delete a user standard keypad:	[OPTIONS] + [3] + [security code] + user number + [CANCEL] + [ON]
Delete a user premium keypad:	[OPTIONS] + [security code] + user number + [CANCEL] + [ON]

For a detailed explanation of attributes, refer to the <u>BHS 4000 System Manual</u>.

DSC Impassa: Up to 16 additional users can be assigned access to your system, however they can only be programmed by the master or supervisor user. Each user can be assigned with attributes, which define a user's access level. You may need to use the [<>] keys to select the new user number. User numbers must be two digits long and user codes must be four or six digits long.

Add a user:	[*] + [5] + master/supervisor code + new user number + [*] + new user code + [#]
Delete a user:	[*] + [5] + master/supervisor code + user code number + [*] + [*] + [#]
Modify attributes:	[*] + [5] + master/supervisor code + [9] + user number + [*] + attribute code + [#]
Attribute codes:	Supervisor: 01 Duress: 02 Zone bypass enabled: 03 Phone access: 04 Bell squawk upon arming: 07 One time user: 08

For a detailed explanation of attributes, refer to the DSC Impassa System Manual.

DSC 1555: Up to 33 additional users can be assigned access to your system, however they can only be programmed by the Master user. You may need to use the [<>] keys to select the new user number. User numbers must be two digits long and user codes must be four digits long.

Add a user:	[*] + [5] + master code + new user number + new user's code
Delete a user:	[*] + [5] + master code + user number + [*]

The DSC 1555 does not support attribute or authority level features. For more information, please see the DSC 1555 Quick Guide

For a detailed explanation of attributes, refer to the DSC PC 1555 System Manual.

ITI Concord Express: Up to 16 additional users can be assigned user codes, however they can only be programmed by the Master user.

To change or assign a user code:

1. Enter the programming menus by pressing [9] + [master code]

2. Press [1] + [0] nn + [0] where nn is user 00 through 15.

3. Enter the desired 4-digit code, then [#]

4. Press [*] + [4] + [#] to exit the programming menus.

To erase a user code:

1. Enter the programming menus by pressing [9] + [master code]

2. Press [1] + [0] nn + [0] where nn is user 00 through 15.

3. Enter the [master code], then [#].

4. Press [*] + [4] + [#] to exit the programming menus.

For a detailed explanation of attributes, refer to the ITI Concord Express System Manual.

Safewatch Pro 3000: Up to 45 additional users may assigned access to your system, however they can only be programmed by the Master user or Partition Programmer. Additional attributes can also be added to each user. User numbers must be two digits long and user codes must be four digits long.

Add a user:	Master/Part.Prog. code + [8] + new user number + new user's code
Delete a user:	Master/Part.Prog. code + [8] + user number + [#] + [0]
Modify user authority level:	Master/Part.Prog. code + [8] + user number + [#] + [1] + authority level
Authority level codes:	Standard user: 0 Army only: 01 Guest:02 Duress: 03 Partition programmer: 04

For a detailed explanation of attributes, refer to the Safewatch Pro 3000 System Manual.

Safewatch QuickConnect Plus: Up to 6 additional users may be assigned access to your system, however, they can only be programmed by the Master user.

User numbers must be two digits long and user codes must be four digits long.

Add a user:	Master code + [CODE] + user number + new user's code
Delete a user:	Master code + [CODE] + user number. Wait 3 seconds for the code to be deleted.

For a detailed explanation of attributes, refer to the Safewatch QuickConnect Plus System Manual.

Simon XT: There are eight user codes, which can be used for many user operations, but not subdisarming.

To change a user code:

1. Enter the System Programming menu.

2. Scroll up/down to Access Codes, then press [ENTER].

3. Scroll up/down to the user code you want to change, then press [ENTER].

4. The current value of the code now flashes.

5. Enter a new code (use correct length), then press [ENTER].

6. Press [STATUS] repeatedly to exit.

Initially, all user codes are blank. A user code can be deleted by pressing [DISARM] while the code is being changed.

For a detailed explanation of attributes, refer to the Simon XT System Manual.

TSSC: Up to 6 additional users may be assigned access to your system, however they can only be programmed by the Master user.

| Add a user: | [Master code] + [CODE] + [8] + 2-digit user no. + 4-digit new user's code |
| Delete a user: | [Master code] + [CODE] + [8] + 2-digit user code to be deleted + [#] + [0] |

For a detailed explanation of attributes, refer to the TSSC System Manual.

Related Topics

Find Your System Manual
Find a copy your system's user manual.

Testing Your System
Here are instructions for placing your system in Test mode, and for removing it from Test mode once the test is complete.

Reset System
Learn how to reset your system.

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