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Command 7" Touchscreen - Troubleshooting

** PARDON OUR DUST - THIS PAGE IS CURRENTLY UNDER CONSTRUCTION **

<u>Trouble Conditions</u>   <u>Trouble Codes</u>   <u>Related Topics</u>

Trouble Conditions

Your security system is able to automatically test itself for power failures, low batteries, nonworking sensors, and communication troubles with the central monitoring station. When a trouble condition is detected, one of the status lights at the top of the keypad will provide an indication of the trouble. **Press the [TROUBLE ALERT ICON] to view the trouble condition. Use the up and down arrows to scroll through the trouble conditions.**

After viewing the trouble events, press [OK] to acknowledge the trouble condition and silence the trouble beeps.

Causes of Trouble Codes

Light	Status	Light	Trouble Condition
Power (left)	Green - Steady	AC Connected/Battery Charged	Normal
Power (left)	Red - Blinking	Low Battery	The system's main control battery is low. Check for an AC power outage. Refer to the <u>Recharge or Replace a Battery</u> page.
Power (left)	Off	AC Power Icon	The system has lost AC power. Refer to the <u>AC Power Failure Troubleshooting page.</u>
Status (Right)	Green - Steady	Ready to Arm	Normal when system may now be armed
Status (Right)	Red - Steady	System Armed	Normal when system is armed
Status (Right)	Red - Flashing	Armed or Alarm Memory or in Programming Mode	If an alarm has occured, check the Alarm Memory for the zone(s) involved

Status (Right)	Off	Not Ready to Arm	Verify all protected doors and windows are closed
Status (Right)	Amber - Steady	System Trouble	Please contact us for assistance
Status (Right)	Amber - Flashing	Device Trouble - system cannot be Armed	Please contact us for assistance
Status (Right)	Green - Flashing	Device Trouble - system can be armed	Bypass the trouble zone to arm your system

Related Topics:

System Panel Troubleshooting
Here you will find further information about your 2 Gig Go! Control system

Test Your System
Here is information about how to place your system in Test mode when replacing a battery or performing troubleshooting

Reset System
Here is information about resetting your system

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