



Reset My Password

[Reset MyADT Password](#)

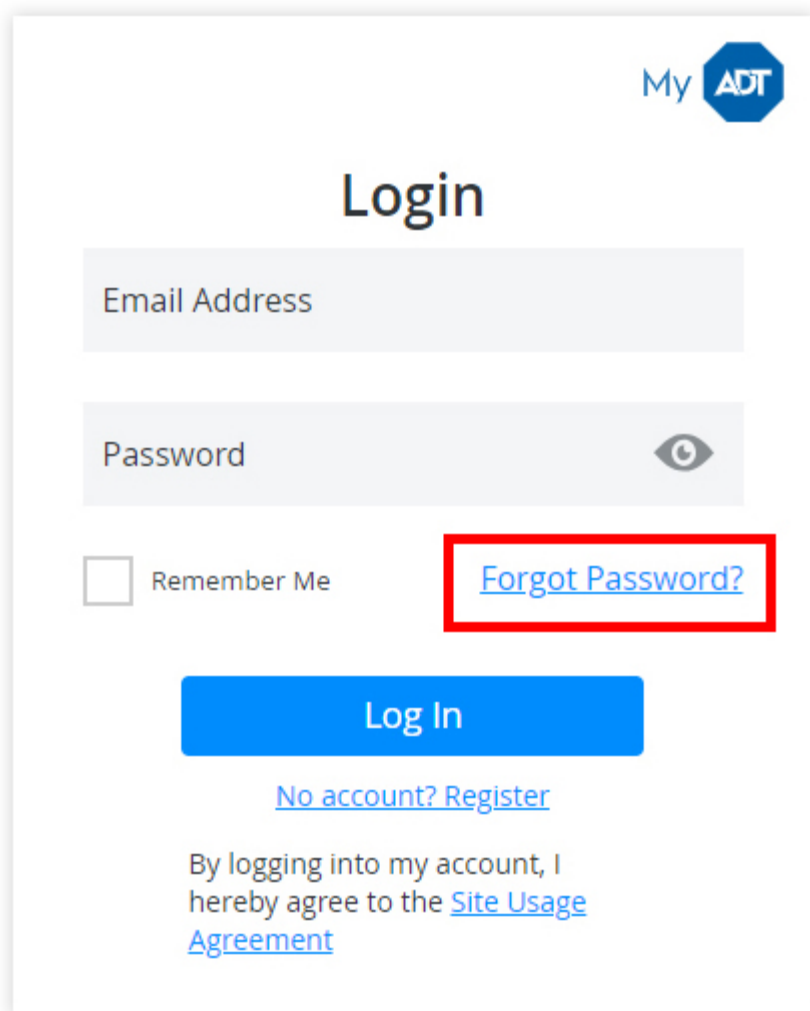
[ADT Verbal Password](#)

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Reset Your MyADT Password

To reset your MyADT password, simply follow the steps below:

1. To reset your MyADT password, visit the [MyADT Account Login](#).
2. Select [Forgot Your Password?](#) under the Login to your MyADT Account section of the home page.

A screenshot of the MyADT login page. The page features the MyADT logo in the top right corner. Below the logo is the word "Login" in a large, bold font. There are two input fields: "Email Address" and "Password". The "Password" field has an eye icon to its right. Below the input fields is a checkbox labeled "Remember Me" and a link labeled "Forgot Password?" which is highlighted with a red rectangular box. Below the "Forgot Password?" link is a blue "Log In" button. Underneath the button is a link that says "No account? Register". At the bottom of the form, there is a line of text: "By logging into my account, I hereby agree to the [Site Usage Agreement](#)".

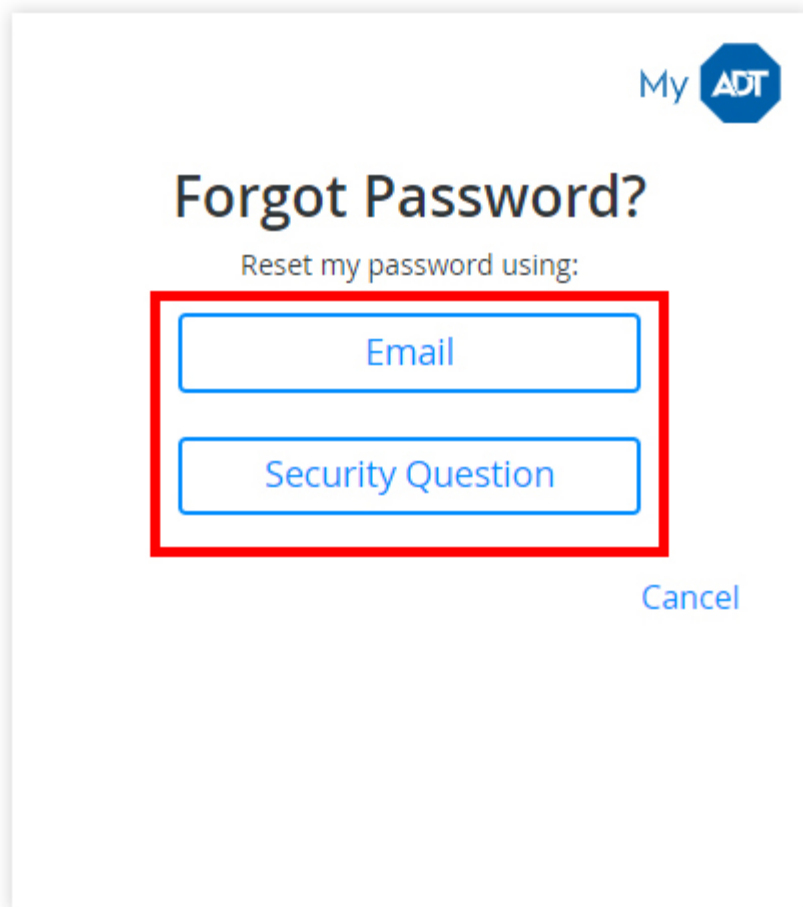
My ADT

Login

 Remember Me [Forgot Password?](#)

[No account? Register](#)
By logging into my account, I hereby agree to the [Site Usage Agreement](#)

3. Select Email to have a password reset email sent to your email address, or select Security Question to reset password and bypass the email completely.



4. Enter the address used when registering at MyADT.com and click Verify.
5. A link will be sent to your email with instructions on resetting your password.
6. You will then be prompted to setup your new MyADT Security Question.

ADT Verbal Password Management

An ADT Verbal Security Password will be requested by one of our Emergency Dispatch Operators to confirm identity when an Alarm Event is triggered by your Home Monitoring System, or if you call [Customer Service Center](#) to make changes to your account.

To update your Verbal Security Password, follow these steps:

1. Sign into your [MyADT Account](#)
2. Select the **Account** tab
3. Select the **Profile** tab
4. Press **Edit** on the Verbal Security Password box
5. Enter your new Verbal Security Password

6. Press **Update**.

Verbal Security Password

A 3-10 character code that you would provide to a Customer Care Representative during an alarm event. Can contain both numbers and letters. Do not use words that could cause confusion during an alarm event such as "fire", "help" or "okay".

Verbal Security Password

Cancel Update

You can also manage verbal security passwords on the Emergency Contacts tab.

1. Select the **Account** tab
2. Select the **Emergency Contacts** tab
3. Press the **3 dots** edit icon to the right of the name you want to edit
4. Select **Edit**

1	Patricia Cieri	(267) 252-7823 Mobile	*****	View verbal password	Edit
2	Ed Cieri	(215) 968-395 Home (267) 229-4105 Mobile	Not specified		Delete

5. Enter your new Verbal Security Password
6. Press **Done**.

+ Add phone number

1 * First Name Patricia * Last Name Cieri * Phone number (267) 252-7823 Extension * Type Mobile Verbal password Done

If you lose or forget your Verbal Security Password, you will need to call into our [Customer Service Center](#) to

an agent about establishing a new password.

Pulse App Password

To reset your ADT Pulse App password, follow these steps:

1. Open the ADT Pulse App and select I Forgot My Password
2. Verify the email address is correct, select Reset Password, then sign into your email account
3. Open the email and select the link to Reset Your ADT Pulse Password
4. Enter your username and select Continue
5. Please answer the Three Security Questions
6. Your ADT Pulse Password is now reset

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