



# MyADT Moving Checklist

Moving? Take us with you!

Our Moving Checklist offers great tips for retaining ADT services and updating your account information anytime, from anywhere.

- ✓ Emergency Contacts - ADT recommends having at least three contacts listed on your emergency contact list. If your emergency contacts will change due to your move, make sure your new contacts *have access to the secured premises, know your verbal security password, and have a United States phone number to reach in case of emergency.*
- ✓ Billing Address - If your billing address will be changing as well, make sure to update your billing information. This is not necessarily the address of your system's location, rather the address where you prefer to receive your bill.
- ✓ Yard Signs and Decals – Make sure your new location includes visible ADT yard signs and window decals. You can order new yard signs and decals on MyADT.com anytime.
- ✓ Certificate of Monitoring – Many insurance companies offer discounts on homeowner's insurance when their customer's home is monitored by a security service. Certificates of Monitoring can be printed out on MyADT.com at your convenience.
- ✓ Perform System Test – Once your system has been installed you can stay on top of your system's communication by conducting regular system tests and with our monitoring centers by signing up for monthly, bi-monthly or tri-monthly Monitoring Reports.
- ✓ What if there is no phone at my new location? While a landline is optimal, providing a cell phone number or any other number where you can be reached in case of emergency is also acceptable. Locations without landlines or with inoperable landlines are eligible for ADT Cellguard, our communication service that relies on cellular radio signals to communicate with our monitoring services.
- ✓ What if I am changing to a new system model? Each security system is different. Make sure to educate users on your new system's functionalities. Visit our System Manuals page to find your Quick Guide or entire system manual.
- ✓ Adding Additional Equipment – Have you upgraded your new location to Pulse? Pulse Home Automation and Lifestyle Management keeps you connected to what's important to you. Wherever, Whenever.
- ✓ Don't miss our moving specials offered year round!



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