



Battery Replacement Instructions for the ADT Command Touchscreen

A 3.6V or 4.2V 7500mAh rechargeable lithium ion battery pack is used to operate the ADT Command All-in-One Touchscreen security systems. Either voltage rating can be used; however, always install a replacement battery of the same size and specifications as the old battery.

Not sure which battery you need? Check the [battery compatibility page](#) to find out which battery your system requires. Always install a new battery with the same specifications as the current battery.

You may purchase a new system battery at the following battery retailers: [Batteries Plus](#), online at [Walmart](#), [Best Buy](#) or [Amazon.com](#); or you can log-in to [purchase the battery on MyADT.com](#).

[Systems With Panel Box](#)

[Battery in Keypad](#)

[Related Topics](#)

Remove Old Battery

1. Put the system in test mode. Please refer to the [Test Your System](#) page for instructions.
2. Open the Keypad by
3. Examine the old battery for any damage, such as swollen or split casing, leaking liquids, heat, corroded terminals, etc. If there is no abnormal damage, proceed to step 5; otherwise please [contact ADT](#) to schedule service.
4. Disconnect the battery by pulling the battery connector to unplug it. If necessary, use pliers with electrically insulated handles to grasp the connector.
5. Remove the battery retainer by either removing the screw.
6. Carefully remove the old battery pack.

Install New Battery

1. Remove any plastic protector over the battery connector.

Caution: Do not remove the plastic cover from around the battery. This is necessary for proper connection and removing it may cause serious bodily injury or damage.

2. Carefully insert the new battery pack into the panel.
3. Replace the battery retainer and the retaining screw, if used.
4. Plug the battery connector into the battery receptacle. If necessary, use pliers with electrically insulated handles to grasp the connector.
5. Reassemble the panel by replacing the panel face on the mounted backing and re-attaching the retaining screw.
6. Check for a low battery signal on your system's touchpad. If the low battery message is still displayed, entering the reset sequence, should remove the notice. The new battery may need to charge for a short period of time before activating. If the warning persists 48 hours after the new battery installation, please contact [Customer Care](#).
7. Perform a System Test to ensure your system is operating properly. When complete, remove your system from Test mode. Please visit [Test Your System](#) for complete instructions.
8. Recycle the old battery. To find a recycler, visit [Call2Recycle](#). Returning a battery to a recycler on this site is free of charge and will ensure that the battery is recycled according to regulatory requirements.

Related Topics

[Find the Right System Battery](#)

Here you will find information on what type of battery your system requires

[General Battery Help](#)

Here is general information concerning a system low battery condition

[7.2V System Battery Replacement Instructions](#)

Here are instructions for replacing a 7.2V system battery pack. These batteries are located in the system's keypad.

[12V System Battery Replacement Instructions](#)

Here are instructions for replacing a 12V system battery. These batteries are located in the system's panel box.



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