

When to replace your ADT system battery:

When a Low Battery indication appears on your system's keypad, on MyADT, or your ADT app, it's probably time to replace your system battery. Also, you may see a Low Battery warning on your system if there's been an extended power outage at the premises. In this case, the warning will go away once the battery is recharged, typically in 24 - 48 hours and there is no need to change the battery just yet. Most ADT alarm system batteries can easily be replaced without help of a technician.

When a technician is required to replace your ADT system battery:

As mentioned above, there are certain alarm system batteries that we require to be changed out by a technician for your safety. If your system is one of the following, the battery is in the keypad and must be changed by a qualified technician. To schedule service, please log on to [MyADT.com](https://www.myadtd.com) to chat with a representative, or call [1-800-ADT-ASAP](tel:1-800-ADT-ASAP).

Command All-In-One



Command 2 x16



If your ADT system battery is in the keypad:

If your system is one of the following, the system battery is located inside the keypad. Please **select the image of your keypad** for detailed instructions on changing the battery.

[DSC Impassa](#)



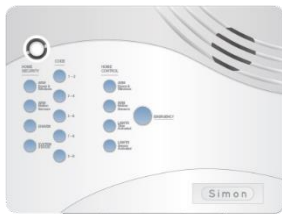
[Ademco Lynx](#)



[Safewatch QuickConnect Plus](#)



[Simon 1/2](#)



[Simon 3](#)



[Simon XT Touchscreen](#)



[Total Security](#)



[Ademco Lynx Touchscreen](#)



If your system battery is located inside a panel box:

The following keypads belong to systems that have the battery inside the panel box. They all take the same size battery (12-volt 7 Amp) and follow the same replacement steps. Click [here](#) for instructions.

Command Hybrid



Safewatch Pro 3000



Ademco Vista 10



Concord 4



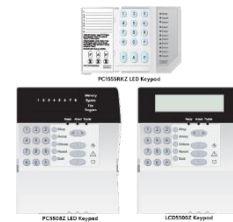
Alphanumeric

Fixed Display

Concord Express



DSC-1616



PC1516R2 LED Keypad

LED1602 Keypad