



# ADT Help: System Panel Troubleshooting

A trouble condition, or trouble code, may indicate a problem with your alarm system that requires your attention. Use the links below to identify and resolve your panel's trouble condition.

## 1. BHS 3000 & 4000

Includes the following systems: BHS 3000A, BHS 3000C and [BHS 4000A](#).

### TROUBLE CONDITIONS

Your security system is able to automatically test itself for power failures, low batteries, nonworking sensors, and communication troubles with the central monitoring station. In the event that your system does have a trouble condition, refer to the tables below to identify the trouble code and resolve your issue.

To silence trouble beeps, press **[CANCEL]** twice.

For a list of panel trouble conditions, please refer to the [BHS 3000 & 4000 Troubleshooting](#) page.

## 2. Command

Includes the following systems: [Command Touchscreen](#), [Command Hybrid](#) and [Command 2x16](#).

### TROUBLE CONDITIONS

Your security system is able to automatically test itself for power failures, low batteries, nonworking sensors, and communication troubles with the central monitoring station. In the event that your system does have a trouble condition, refer to the tables below to identify the trouble code and resolve your issue.

To silence trouble beeps,

- **Command Touchscreen:** Tap [Disarm], then enter your user code
- **Command Hybrid:** Enter your User Code, then press [1]
- **Command 2x16:** Enter your User Code, then press [1]

For a list of panel trouble conditions, please refer to

- [Command Touchscreen Troubleshooting](#)
- [Command Hybrid Troubleshooting](#)
- [Command 2x16 Troubleshooting](#)



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## 3. DSC Impassa Troubleshooting

Includes the following systems: [DSC Impassa](#) and DSC 9155 Alexor.

### TROUBLE CONDITIONS

Your security system is able to automatically test itself for power failures, low batteries, nonworking sensors, and communication troubles with the central monitoring station. In the event that your system does have a trouble condition, refer to the tables below to identify the trouble code and resolve your issue.

To silence trouble beeps, press **[#]**.

For a list of panel trouble conditions, please refer to the [DSC Impassa Troubleshooting](#) page.

## 4. Lynx & QuickConnect Troubleshooting

Includes the following systems: [Ademco Lynx](#) and [Safewatch QuickConnect Plus](#).

### TROUBLE CONDITIONS

A trouble condition, or trouble code, is indicated by the word CHECK and continual beeping from the touchpad. Any key will silence the beeping. A display of CHECK + zone no. may indicate that a problem requires your attention. Check the specified zone area, close any open doors or windows and enter your security code and press [OFF]. If your system includes wireless sensors, the CHECK condition may be caused by some change in the environment of the protected area.

To silence trouble beeps, press any key or enter your security code and press **[OFF]**.

For a list of panel trouble conditions, please refer to the [Lynx & QuickConnect Troubleshooting](#) page.

## 5. Safewatch & Ademco Troubleshooting

Includes the following systems: Safewatch Pro 2000, [Safewatch Pro 3000](#), Safewatch Pro 3000EN, Via 30+/Vista 10/4111XM, Vista 10P, Vista 10SE/30PSE, Vista 15, Vista 20, [Vista 20P/20PSIA/15P](#), [Vista 20SE/HWSE](#), Vista 50P, 4110DL/4110XM, 4120XM/4140XMP, First Alert 145C and First Alert 1220CV.

### TROUBLE CONDITIONS

A trouble condition, or trouble code, is indicated by the word CHECK and continual beeping from the touchpad. Any key will silence the beeping. A display of CHECK + zone no. may indicate that a problem requires your attention. Check the specified zone area, close any open doors or windows and enter your security code and press [OFF]. If your system includes wireless sensors, the CHECK condition may be caused by some change in the environment of the protected area.

To silence trouble beeps, press any key or enter your security code and press **[OFF]**.

For a list of panel trouble conditions, please refer to [Safewatch & Ademco Troubleshooting](#).



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## 6. Simon XT Troubleshooting

Includes the following systems: Simon, Simon 2, Simon 3 and [Simon XT](#).

### TROUBLE CONDITIONS

Your security system is able to automatically test itself for power failures, low batteries, nonworking sensors, and communication troubles with the central monitoring station. When your security system detects a trouble condition, six rapid beeps will sound every minute for four hours until the trouble condition is corrected.

To silence trouble beeps, press **[STATUS]** or arm/disarm the system.

For a list of panel trouble conditions, please refer to the [Simon XT Troubleshooting](#) page.

## 7. TSSC Troubleshooting

Includes the following systems: [TSSC Base and TSSC Keypad](#).

### TROUBLE CONDITIONS

Your security system is able to automatically test itself for power failures, low batteries, nonworking sensors, and communication troubles with the central monitoring station. In the event that your system does have a trouble condition, refer to the tables below to identify the trouble code and resolve your issue.

To silence trouble beeps, press **[CANCEL]** twice.

For a list of panel trouble conditions, please refer to the [TSSC Troubleshooting](#) page.

## 8. Related Topics

### [Test Your System](#)

Typically, a system test takes less than 30 minutes to complete once your system is in test mode. To ensure your system is sending signals to ADT, we recommend testing it every 30 days.

### [Reset System](#)

Learn how to reset and clear the display after an alarm event for the most common ADT systems.

### [Silence Low Battery Beeping](#)

Find out how to silence low battery beeping for the most common ADT systems.