



Returning your TS Equipment

In order to facilitate the return of ADT's equipment, please follow the enclosed instructions to disconnect your base unit, keypad(s) and cables and return them to us.

- [Step 1: Disconnect](#)
- [Step 2: Remove Battery](#)
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Step 1: Disconnect Base Unit and Keypad(s)

If Desk Mounted Base Unit:



If Wall Mounted Base Unit:



If Desk Mounted Keypad:



PLACE KEYPAD FACE DOWN ON LEVEL SURFACE



REMOVE SCREWS. LIFT DESK STAND UP AND AWAY FROM KEYPAD



DISCONNECT POWER CABLE

If Wall Mounted Keypad:



REMOVE RETAINING SCREW ON BOTTOM OF UNIT



PRESS UPWARDS TO SLIDE THE KEYPAD OFF MOUNTING PLATE



DISCONNECT POWER CABLE. REMOVE MOUNTING PLATE FROM WALL

Step 2: Remove Battery from Base Unit and Keypad(s)



LOOSEN THE SCREW THAT HOLDS BATTERY IN PLACE



UNPLUG BATTERY PACK FROM UNIT

Step 3: Recycle Batteries

To find a recycler, visit Call2Recycle.org. Returning a lead-acid battery to a recycler on this site is free of charge and will ensure that the battery is recycled according to regulatory requirements.

Step 4: Assemble Return Box



FOLD EDGES



FOLD THE FLAP DOWN



PEEL ADHESIVE LINER



SEAL ONE END OF THE BOX

Step 5: Package Base Unit, Keypad(s), and Cables



PLACE DEVICES IN BUBBLE BAG WITH MATCHING PICTURE



PLACE DEVICES IN BOX



USE INCLUDED PACKING PAPER TO FILL ANY EMPTY SPACE



PEEL ADHESIVE LABEL AND FOLD FLAP TO SEAL BOX

Step 6: Return Box to ADT

GIVE TO YOUR MAIL CARRIER



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OR CALL (800) 275-8777**

UNITED STATES POSTAL SERVICE



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