



## MyADT: Test Your Alarm System

Your alarm system should be tested at least once a month to ensure your system is sending signals to ADT. Testing typically takes less than 30 minutes to complete and keeps you informed of your alarm's communication status.

In addition to the regular monthly test, there are other times when you should test your alarm system, including:

- When replacing a system battery
- If your system communicates to ADT via a phone line, when there is a change in phone service
- If your system communicates via the internet and/or you have Wi-Fi devices, when you switch Internet Service Providers
- After remodeling and home repairs
- After power outages.

**NOTE:**

Placing the system in test mode does not prevent the siren from sounding. It prevents ADT from responding.



### 1. Disarm your system

Be sure that your system is disarmed before beginning the test.



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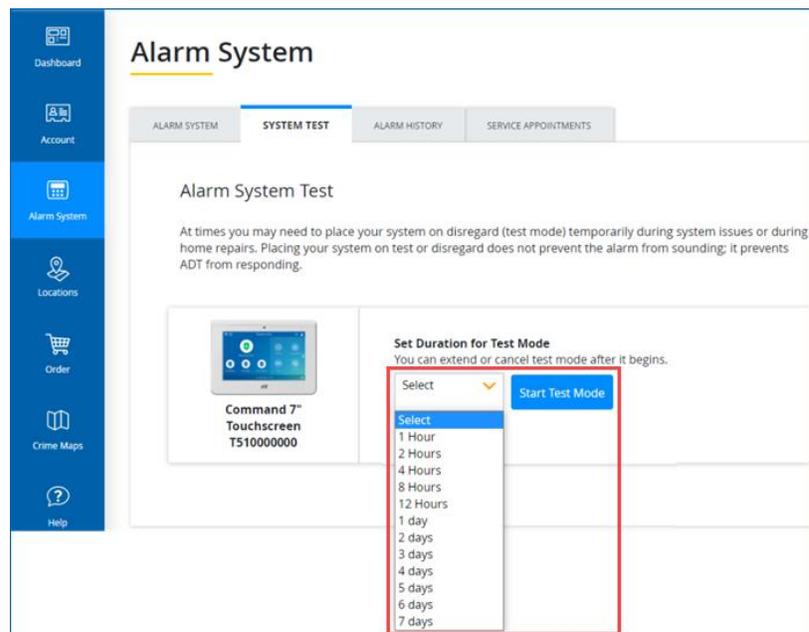
## 2. Place your System in Test Mode

You can place your system in Test Mode online

1. Logging into MyADT and visit the [System Test](#) page
2. Select the duration of the test
3. Click the **Start Test Mode** button to place your system in Test Mode.

### NOTE:

Placing the system in Test Mode **does not** prevent the siren from sounding. It prevents ADT from responding. Test Mode will expire after one hour by default; however, you can extend the test for as long as necessary.



## 3. Arm your System "Away"

When you see that the system is in Test Mode, arm your system in "Away" mode as you usually would. This will activate all perimeter and internal sensors.



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## 4. Trigger a Test Alarm

Trigger a test alarm by opening a protected door or window, then allow the siren to alert for a minimum of 60 seconds. If an entry/exit door was opened, wait for the entry countdown to complete, then the siren will sound.

## 5. End Test Alarm

After the siren has sounded for 60 seconds, turn the alarm off by entering the cancel command for your panel - usually your panel code and [Off] or [Cancel].

## 6. Check Your Alarm History

Check your Alarm History on MyADT to verify that the alarm event was recorded. It may take up to five minutes for the event to show in your alarm history.

If you do not see any events after five minutes, this could indicate that your system is not communicating properly with ADT. In this case, contact ADT Customer Care through chat, or by calling [1-800-ADT-ASAP](tel:1-800-ADT-ASAP).

The screenshot shows the MyADT web interface. On the left is a blue sidebar with navigation icons for Account, Alarm System, Locations, Order, Crime Maps, and Help. The main content area has tabs for ALARM SYSTEM, SYSTEM TEST, ALARM HISTORY (selected), and SERVICE APPOINTMENTS. Below the tabs is the 'Alarm System History' section, which includes a message: 'Events reported from your monitored devices are listed below. Following a system test, please allow 5 minutes for your triggered device events to appear.' There is a 'Show:' dropdown menu set to 'Last 24 Hours' and a 'Search history' input field. Below this is a table with the following data:

EVENT	TIME	USER ID	CS NUMBER
<b>NOVEMBER 9, 2020</b>			
RE-RESTORE ENT/EXIT (zone 1)	02:41 PM		T510000000
CA-REC'D AUTH'D CODE (zone E406)	02:41 PM		T510000000
BA-2WAY ENTRY/EXIT (zone 1)	02:40 PM		T510000000
IN-LISTEN IN ACTIVE (zone E606)	02:40 PM		T510000000
IN-RECENT CLOSE (zone E459)	02:40 PM		T510000000
OA-Place on Test (zone )	02:39 PM		T510000000



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## 7. Stop Test Mode

When you are done testing, click **End Test Mode** on the System Test page.

