

Dear Valued Customer,

Thank you for allowing ADT to help you protect what matters most.

We are sorry to hear of your recent service cancellation. It has been our special privilege to serve you. Please give us a call as soon as you are ready to re-start your service and peace of mind. We have special savings waiting for you upon your return.

As stated in your ADT alarm services contract, the equipment provided to you for your ADT services is the property of ADT. In order to facilitate the return of ADT's equipment, please follow the enclosed instructions to disconnect your base unit, keypad(s) and cables and return them to us. The enclosed return package includes device labels and images to help ensure a smooth process for the return of our equipment. If you have any questions about returning our equipment, please contact us at **855.208.2090**.

Sincerely, **ADT Security Services**

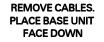
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MS 15019511

STEP 1: DISCONNECT BASE UNIT AND KEYPAD(S)

If Desk Mounted Base Unit







REMOVE RETAINING SCREW



PUSH COVER DOWNWARD TO REMOVE

If Wall Mounted Base Unit



REMOVE CABLES



REMOVE RETAINING SCREW



PRESS UPWARDS TO SLIDE BASE UNIT OFF MOUNTING PLATE

REMOVE MOUNTING PLATE FROM WALL

If Desk Mounted Keypad



PLACE KEYPAD FACE DOWN ON LEVEL SURFACE







DISCONNECT POWER CABLE

If Wall Mounted Keypad

ON BOTTOM OF UNIT



SLIDE THE KEYPAD OFF

MOUNTING PLATE

DISCONNECT POWER CABLE. REMOVE MOUNTING PLATE FROM WALL

STEP 2: REMOVE BATTERY FROM BASE UNIT AND KEYPAD(S)



LOOSEN THE SCREW THAT HOLDS BATTERY IN PLACE UNPLUG BATTERY PACK FROM UNIT

STEP 3: RECYCLE BATTERIES

To find a recycler, visit Call2Recycle.org. Returning a lead-acid battery to a recycler on this site is free of charge and will ensure that the battery is recycled according to regulatory requirements.

STEP 4: ASSEMBLE RETURN BOX









FOLD EDGES

FOLD THE FLAP DOWN

PEEL ADHESIVE LINER



STEP 5: PACKAGE BASE UNIT, KEYPAD(S) AND CABLES



PLACE DEVICES IN BUBBLE BAG WITH MATCHING PICTURE



PLACE DEVICES IN BOX



USE INCLUDED PACKING PAPER TO FILL ANY EMPTY SPACE



PEEL ADHESIVE LABEL AND FOLD FLAP TO SEAL BOX

STEP 6: RETURN BOX TO ADT. CHOOSE ONE OF THESE WAYS:

GIVE TO YOUR MAIL CARRIER

UNITED STATES POSTAL SERVICE





TO FIND DROP OFF LOCATION VISIT WWW.USPS.COM OR CALL (800) 275-8777

FEDEX OFFICE FEDEX WORLD SERVICE CENTER® OR FEDEX AUTHORIZED SHIPCENTER®



TO FIND DROP OFF LOCATION VISIT WWW.FEDEX.COM OR CALL (800) 463-3339