



Travel Reminders

When you travel out of town, whether for vacation or business, updating your contact list with people who have access to the secured premises and a valid verbal security password is the best way to make sure ADT can respond quickly in case of an emergency and reduce unnecessary calls to the authorities.

1. As soon as you know your travel dates, sign up for Travel Reminders.

After you sign up for Travel Reminders, you will receive emails 48 and 24 hours before your trip begins reminding you to update your emergency contacts before you leave. Please note: at least one emergency contact number is required and if no one can be reached, ADT will contact the appropriate authorities.

2. Update your alarm contacts before you leave.

Make sure that while you're out of town, ADT will be able to reach someone who has access to the secured premises and a valid verbal security password in the case of an emergency. If you have more than one location secured by ADT, make sure that you update the contacts for each of them.

3. Enjoy your trip!

You can be secure in the knowledge that ADT is monitoring your system to help keep your home or business safe.

4. Reset your alarm contacts when you get back.

Twenty-four and 48 hours after the trip, you will receive emails reminding you to return your emergency contacts to their pre-trip settings so that ADT is always sure to reach the right people in case of an emergency.