The UB 1270 battery is used to operate the following ADT security systems: Safewatch Pro 3000-series, Ademco Vista 10/15/20-series, BHS 1200/1202/2000/3000C, DSC Power Series, GE Concord 4, and ITI Concord Express.

Not sure this battery is the one you need? Check the battery compatibility page to find out which battery your system requires.

You can log in to purchase this battery on MyADT or look for it at the following battery retailers: Batteries Plus, Radio Shack, Target, Walgreens, Walmart or Amazon.com.

Low Battery Warning

A low battery warning is most often displayed as BAT, LOW BATT or SYSTEM LO BAT on the touchpad. The DSC PC series low battery warning appears as a trouble signal, a trouble light or a system light that remains on and cannot be cleared. To view the trouble condition, press [*][2] and wait for the zone light to indicate a low system battery. This warning signals that your emergency backup battery is low and must be either recharged or replaced.

If your system has been running on battery power rather than AC power, recharging, rather than replacing the battery may be required. If your low battery warning is signaled and your battery is less than three years old, please restore AC power and allow 24-48 hours for the panel to recharge your battery. If the problem persists after AC power has been restored, your battery should be replaced.

Stop Chirping or Beeping

To silence chirps or beeps due to a low battery alert, press one of the following:
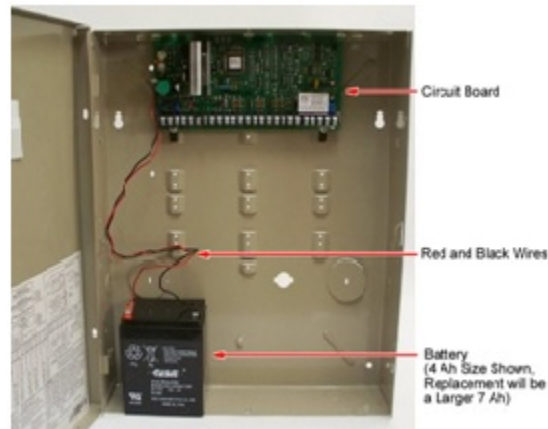1. [*] and then changing the arming level
2. OFF
3. 1-OFF
4. CANCEL

Note: A low battery message will remain as a reminder of the low battery condition until the battery is recharged or replaced.

Obtaining a New Battery

You may obtain your new battery by logging into MyADT or at any local battery retailer or battery supply store. When purchasing a replacement battery, it is helpful to take the old battery with you to ensure that the replacement battery is of the same voltage, amperage, and size.

Install New Battery

1. Put the system in test mode.

2. Locate and open the control panel box and unplug the control panel's transformer from the electrical outlet. You can open the box by removing the screws on the side and bottom of the cover or with a panel control box key.

3. Examine the old battery for any damage, such as swollen or split casing, leaking liquids, heat, corroded terminals, etc. If there is no abnormal damage, proceed to step 4; otherwise please call to schedule service.

4. Disconnect the battery.

    a. Pull the black wire's connector from the negative (-) battery terminal. This may require pliers with electrically insulated handles. The connector may need to be wiggled slightly for it to loosen and disconnect.

    b. Pull the red wire's connector from the positive (+) battery terminal using the method described above.

    c. Remove the old battery from the control box panel. Do not touch any metal objects to the terminals on the battery or to the open end of the black and red wire connector.

5. Install the new battery.

    a. If the battery has plastic terminal protectors, remove them before connecting the wires to the battery.

    b. Connect the red wire to the red or (+) terminal of the new battery by pushing the the connector firmly.

    c. Connect the black wire to the black or (-) terminal of the new battery by pushing the connector firmly.

    d. Plug the transformer into the outlet and if necessary, screw it back into the wall outlet.

6. Check for a low battery signal on your system's touchpad. If the low battery message is still displayed, pressing [*] twice should remove the notice. The new battery may need to charge for a short period of time before activating. If the warning persists 48 hours after the new battery installation, please call Customer Care.

7. Once the touchpad no longer displays low batt, test your system once again.

8. Secure the control panel box by closing the panel box and replacing screws/locking the door.

9. Recycle old battery. To find a recycler, visit Call2Recycle. Returning a lead-acid battery to a recycler on this site is free of charge and will ensure that the battery is recycled according to regulatory requirements.

Help Center | **Contact Us** | **adt.com**