Step-by-Step Instructions

Door and window sensors are peripheral devices that will require battery replacement throughout their lifetime. A door or window sensor low battery condition may be indicated by a trouble condition may be indicated by a trouble condition and/or beeps from your system keypad.

Changing the battery in your door or window sensor is quick and easy. If you have your replacement battery ready to go, you can follow these step-by-step instructions. If you are not sure which battery you need, visit our peripheral battery replacement page to find out.

To replace your door and window sensor battery:

1. Locate the zone where the door or window low battery signal is coming from. Most systems will display a trouble condition and a zone number on the keypad. For information on your particular system, please visit our system manuals page.
2. Put your system in test mode. This will result in a brief siren and beeping from your panel in 30 second intervals.
3. Remove the sensor cover from the transmitter or from the large half of the door or window contact using the finger ledge on one of the short ends. Older models may have a notch on the short end of the cover that you can insert a flathead screwdriver into and twist to remove the cover.
4. Remove the old battery. You may need to use the flathead screwdriver to gently lift the battery from the device.
5. Once the old battery has been out of the device for 30 seconds, install the new battery, paying close attention to the [+] and [-] signs to ensure proper installation. Be careful not to bend the antenna that runs around the outer edge of the device.
6. Replace the cover of the device by lining up the hooks on the short end of the device with the base and then snapping the cover closed.
7. Check that the sensor and contact are working properly by opening and then closing the secured door or window.
8. Reset your keypad. Check your system manual for specific instructions.
9. Remove your system from test mode.
10. Recycle your old battery at your nearest recycling center.

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